

COVID 19 GUIDELINES

Hello to all my current fabulous and soon to be brides!

Covid continues to be a situation to monitor but know that if we continue to work together and stay in touch - we will get through this all! Know that all of your wedding vendors are here for you!

As we all are aware - no one could predict a pandemic. The decisions I've made regarding my business rescheduling guidelines have been thought over many times, looked at from every angle, and are the best course of action moving forward. I hope that you understand that it was well thought out to be fair, equitable and the best way I can move forward. I'm always here to chat anytime!!

MOVING FORWARD:

- Any wedding directly affected by COVID-19, meaning weddings affected by restrictions where legally the wedding cannot take place at all (ie: a government sanctioned shutdown) a one-time reschedule may occur and your retainer will be transferred to your new date at no additional fee. I will do everything I can do to accommodate new dates.
- Any wedding where the couple is able to legally have their wedding (and I am legally able to provide services) and are choosing to reschedule due to other reasons (not wanting to reduce their guest list, etc.), may do so by paying a rescheduling fee of \$300. This applies to a first reschedule only (see more below).
- All of the above are applied towards first reschedules only. If a second reschedule should occur for any reason a new contract and full retainer will be needed to secure a new date in 2023/2024/2025. Full original contract payment policies will also be adhered to.
- Any wedding rescheduling to 2023/2024/2025 understands that a rate change may occur and will be applied towards their wedding total (updated or additional services, change of location, etc). This is all noted in your bridal contract.

- Should a bride move her wedding date and location without first connecting with me to check on availability and I am unable to accommodate the new date, that will be considered a cancellation and my cancellation policy will apply (noted in your contract).
- If your venue cancels on you, first of all - I am so sorry to hear it. I am happy to work on a reschedule with you! Please be aware that venue cancellation is not a force majeure event as it applies to your contract with me. I'm more than happy to reschedule and provide services with a re-booking fee of \$300.
- Just a gentle reminder that retainers are non-refundable. If you decide to go in a different direction or do makeup on your own, I am more than happy to work on a cancellation contract with you but know that my cancellation policy will apply and retainers are non-refundable.
- If you are moving your date and I am not available for your new wedding date, I would love to work with you on finding alternative ways to utilize what you've paid (makeup for events, photo sessions, etc). The funds would need to be used within 6 months from your wedding date. Please know I want to still do my best to accommodate and be helpful.
- The best advice I can give is to stay in touch with your vendors and have a backup plan or two in place. Connect with me anytime if you are concerned about the potential need to postpone and get a backup date in place. The sooner we can chat about it, the more likely more your vendors will be able to accommodate a new date (think Thursdays, Fridays and Sundays!)

Please reach out if you have any questions or would like to connect further!

Wishing you nothing but the best! Be well!